

Product Liability Compliance System

Web-based risk management system & supply chain service



Working in partnership with AIG Europe Limited

Raising the standard of product liability compliance

The Human Focus web-based compliance support service for product liability offers manufacturers and distributors vital training and risk management tools to reduce product related accidents and claims. The content is based on the very latest developments and claims history and will provide anyone involved in product liability with important support. The target audience includes:

- Designers / engineers
- Product purchasers
- Production managers / staff
- Quality control staff

The system includes comprehensive content that goes from the initial design stage through to distribution and product recall support.

The web-based system is supported by product liability specialists via the phone and the web. This online product liability module is fully funded for organisations with AIG Europe Insurance policies (General Insurance).



The Human Focus product safety module has five subject toolkits – these are:

1. Introduction to product safety - provides an important briefing for all staff

2. Labels & information – shows how to ensure they meet minimum standards

3. Product safety risk assessment – provides an introduction to the essential elements and how to carry them out

4. Managing product safety – covers the production and distribution of products from a safety perspective

5. Standards and legislation - the role of standards and legislation – from an international perspective

Each of these toolkits contains a range of video training courses, guidance documents and online risk management tools.



Practical tools for product safety – at the touch of a button



Online product safety risk assessments and other risk management tools

A universal aspect of product safety legislation around the world is that the onus of responsibility is placed on manufacturers or distributors to prove that the products they place onto the market are reasonably safe. The means by which they achieve this is via product safety risk assessments (also referred to as Design Reviews).

However, claims against manufacturers and distributors show that this is a common area of failure. Very often they have either not been undertaken, or, are of very poor quality.

A good understanding of product safety risk assessment is vital, not just to those who design products, but also those who purchase and distribute them.

The Human Focus system provides both training, and, online risk management tools in this vital product safety subject.



Human Focus can also provide AIG Europe Insurance clients with a supply chain service for product safety called **Safe Supplier**.

Safe Supplier assesses each supplier in a supply chain to establish the standard of their product safety risk management system. Where gaps are identified they are offered compliance support via the Human Focus web-based system. For example, supplier staff can undertake training and carry-out online product safety risk assessments.

AIG Europe Insurance clients are then provided with monthly management information about their supplier chain and their ongoing product safety risk management activity. Safe Supplier can be used to compliment existing vetting or assessment systems.

If you would like to learn more about Human Focus and explore how it can assist your organisation please contact us – we will be happy to provide a more detailed demonstration.

Supply chain service for product safety





HUMAN FOCUS

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Human Focus International Limited is an independent health and safety consultancy which provides guidance and training

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