

Competent Contractor

Contractor management service



Working in partnership with AIG Europe Limited

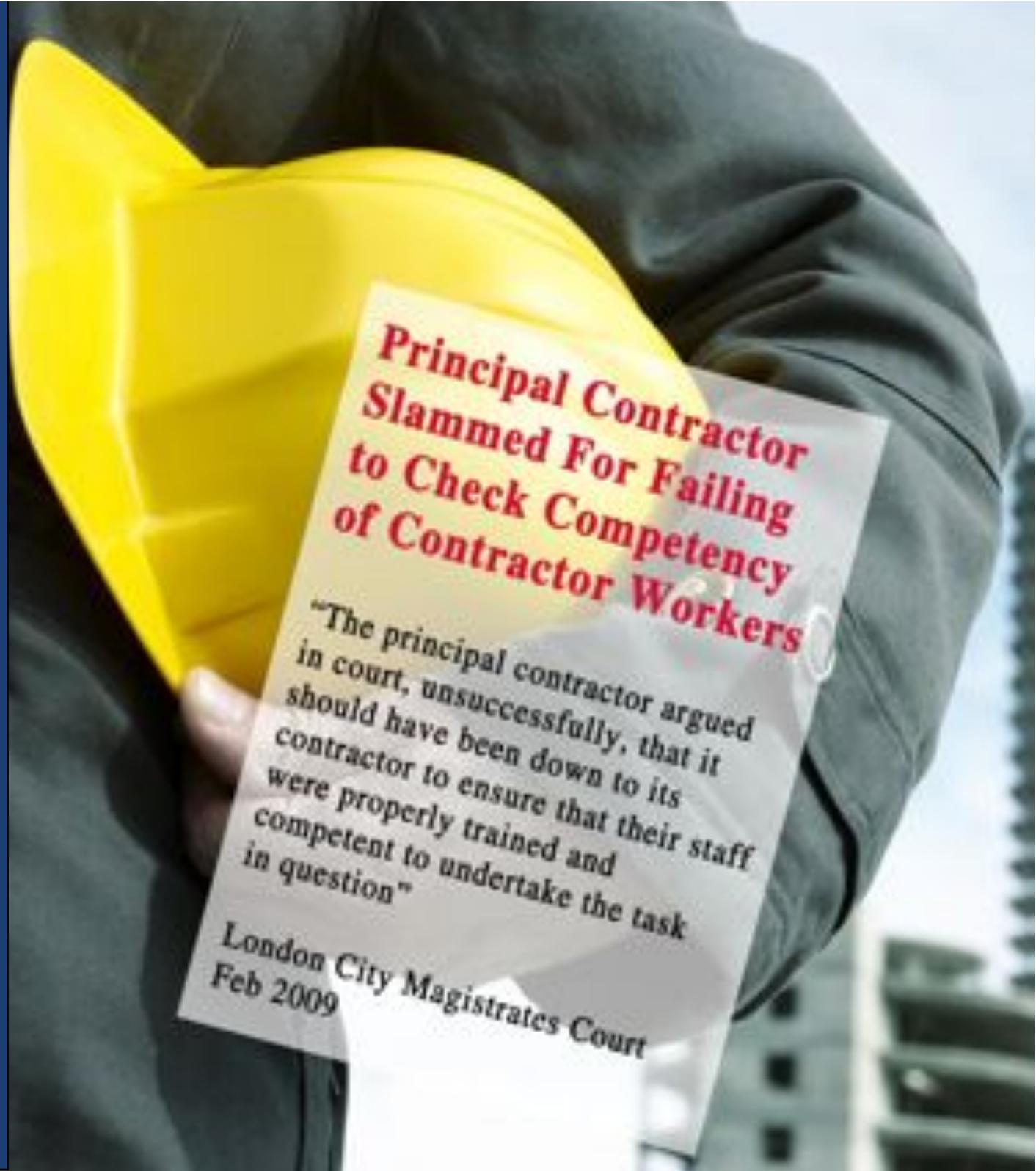


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Competent Contractor is a management service with one central objective - to help ensure that contractor employees who turn-up on site(s) carry out the job in hand safely.

This is simple to say, but very difficult and potentially costly to achieve in practice. It involves many elements – vetting the organisation; checking the identity of individuals as they arrive on site; examining relevant task documents such as risk assessments and training records – to name a few. This last element in particular is a common shortfall in many contractor related accidents – a failure to ensure the workers involved were competent.

Because of these practical problems there is a steady stream of contractor related accidents where both the principal and their contractor are prosecuted.



Competent Contractor can work as a standalone service, or, in tandem with any existing contractor management arrangements - including schemes such as CHAS and Constructionline.

A particular strength of Competent Contractor is its ability to go beyond initial prequalification checks to also provide support on a day-to-day basis as work is carried out. The service provides a site management system for contractors helping to train contractor staff; to check their identity as they arrive; and, provide rapid access to records.

At the heart of the service is a unique web-based E-learning system that is used to deliver online video training as well as to store training records from any other source. From our UK-based call centre we provide specialist advice and support to each contractor - helping them to set-up and use their free web-based account and offering advice on health, safety and environmental protection compliance.

A service that helps the contractor to comply – it's not another box ticking exercise



RoSPA accredited training courses build competency

Uniquely, the Competent Contractor service and the web-based training on offer to contractors is RoSPA accredited. Trainees receive these nationally recognised training awards via a comprehensive range of video-based courses. To gain the training awards, trainees must successfully complete online examinations. These test results are then kept and are available to help prove competency. Human Focus training programmes have been specifically designed to meet the needs of contracted work in the construction and facilities management fields. These are low-cost, and because they are web-based, are very convenient to complete.

Regardless of whether contractors choose to use Human Focus as their training provider (and it is their choice!) all contractor employees undertake free site induction training. These site specific inductions are produced by Human Focus for each participating principal contractor organization.

ACCREDITED BY:

ROSPA

*The Royal Society for the
Prevention of Accidents*



Instant site access control – know who they are and what training they have

A vital component of Competent Contractor is a smart card system that provides an easy means of checking contractor employee identity, and their training records, as they arrive on-site. Every contractor employee is provided with their own smart card.

Human Focus install smart card readers onto the site(s) of participating principal contractors. When a card is inserted into the reader, it automatically logs onto the Human Focus web-system and provides instant access to that employee's training records. Each reader is tagged and the system automatically assesses whether the employee has undertaken the necessary induction training for that site.

Beyond site inductions, site managers then have access to all training records - whether via the Human Focus system or other sources. Crucially, line managers and supervisors in participating principal contractors are provided with RoSPA accredited training in how to assess contractor competency. This helps to ensure each job is staffed by contractor employees with appropriate training and experience.



A single smart card that shares all training information

The really powerful aspect of Competent Contractor is its ability to instantly share training information from any source. Increasingly, there is a complex array of vocational, health, safety and environmental training awards and passport schemes. They are all useful, but none alone provide the full picture - they are parts of competency jigsaw.

Via the smart card and web-system Competent Contractor works in tandem with all existing passport schemes and training providers. Each contractor employee has their own password protected account into which details of all their training awards, including copies of certificates and other passport cards, are uploaded.

If you would like to learn more about how Competent Contractor can assist your organisation to improve contractor management, reduce costs and save time, we will be happy to provide you with a more detailed presentation at your convenience.





HUMAN FOCUS

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